

Reimbursement and other payments

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An employee can pay for a service they have received through compensation process and seek reimbursement from Comcare or they or a provider can send an invoice directly to Comcare.

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Invoice receipt and processing

Receipts and invoices from employees, employers and service providers are processed by the Claims Administration and Income Support (CAIS) Team.

In some cases, an invoice will be referred from CAIS to a Claims team for action.

Tyro Health

Comcare has partnered with [Tyro Health](#) to provide a faster way for medical, pharmaceutical and allied healthcare providers to submit claim related invoices. Tyro Health (formerly Medipass) has now been available to our eligible providers since March 2022.