

Medical treatment and other support

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Once a claim for compensation has been accepted, the SRC Act provides significant scope to pay for medical and other treatments to support an employee to return to health and, where possible, work.

In this section

Claim management

- ✓ Claim reviews

- ✓ Medical treatment and other support

- ✓ Rehabilitation and return to work

- ✓ Incapacity calculation and payment

- ✓ Reimbursement and other payments

✓ Overpayments and recoveries

✓ Work related death

✓ New or changed conditions

✓ Permanent impairment

✓ Miscellaneous

What is medical treatment?

Medical treatment is defined in the SRC Act; this page provides some further information to support you understand what is medical treatment.

What are appropriate costs?

Under section 16 of the SRC Act, Comcare is liable to pay for medical treatment an amount that Comcare determines is appropriate to that medical treatment.

Medication, pharmaceuticals and medicinal cannabis

This page provides information about assessing claims for medication, pharmaceutical and medicinal cannabis.

Psychology

This page provides information about assessing claims for psychology services.

Transcranial Magnetic Stimulation (TMS) and Repetitive Transcranial Magnetic Stimulation (rTMS)

TMS is a mild form of brain stimulation. Magnetic fields, generated by a simple coil placed on the head, are used to stimulate a small area on the surface of the brain. In rTMS, pulses are given repeatedly for therapeutic effect.

Surgery

This page provides information about assessing claims for surgery.

Dental Treatment

This page provides information about assessing claims for dental treatment including bruxism.

Home help and attendant care

This page provides information about assessing claims for home help and attendant care services.

Alterations and Modifications under section 39

This page provides information about alterations and modifications under the SRC Act.

Determining liability for aids, appliances and modifications

This page provides information about determining liability for aids and appliances.

What is reasonable medical treatment?

Under section 16 of the SRC Act, Comcare is liable to pay for medical treatment obtained in relation to an accepted injury that was reasonable to obtain in the circumstances.

Determining liability for medical treatment

An employee is entitled to claim compensation for medical treatment for their compensable condition. Each request for medical treatment is considered on its merits based on the available evidence and any additional evidence obtained by Comcare.

Physiotherapy

This page provides information about assessing claims for physiotherapy services.

Pain therapy

This page provides information about assessing claims for pain therapy.

Nursing homes

This page provides information about assessing claims for nursing home services.

Aids and appliances under sections 16 and 39

This page provides information about aids and appliances under the SRC Act.

Reasonable costs for aids, appliances, alterations and modifications

This page provides information about assessing the reasonableness of costs for aids, appliances, alterations and modifications.

Accepting or declining liability for aids, appliances, alterations and modifications

This page provides information about accepting or rejecting liability for aids, appliances, alterations and modifications.

Receiving and actioning travel requests

This page provides information about receiving and actioning liability for travel requests.