

# Lodgement

## Lodgement

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Lodgement is the first stage of the claims lifecycle in which an employee (or their representative) lodges a claim with Comcare.



## The lodgement process and objective

An employee can lodge a workers' compensation claim under the *Safety, Rehabilitation and Compensation Act 1988 (SRC Act)* when:

- they injure themselves in a way or place which they believe is connected to their employment, or
- they develop a disease which they believe is connected to their employment.

A claim can be lodged either online or using the hard copy form.

Our objectives for the lodgement stage are that the process:

1. is easy
2. is quick (we only collect the information we need)
3. is tailored / flexible
4. is transparent and informative (is empathetic, provides information on supports available now, and sets expectations)
5. supports us to confirm the identity of the employee.

## **Relevant sections of SRC Act**

The following sections of the SRC Act are relevant to claim lodgement:

- section 53 - Notice of injury or loss of, or damage to, property
- section 54 – Claims for compensation.

## **Lodging a claim with Comcare**

The SRC Act sets out the requirements for an employee to make a workers' compensation claim. This page includes information on:

- what is required to lodge a claim
- medical evidence
- the lodgement process
- introductory information on lodging a claim for permanent impairment and work related death.



Lodging a claim with Comcare