

# Get help

Get help or advice about issues relating to the claims lifecycle. Submit a support enquiry or identify a subject matter expert below.

## Submit a request to Claims Decision Support

Name

Department

Team Leader

Request or Inquiry

## Available Support

Send an email query to get help or advice from a one of the specialised teams below.

### Injury Management Team

Provides assistance to rehabilitation authorities and claims managers where claims are identified as being at risk in respect of rehabilitation outcomes

### Clinical Panel

Provides support to claim managers to achieve improved injury management and decision making outcomes.

[ClinicalPanel@comcare.gov.au](mailto:ClinicalPanel@comcare.gov.au)

The Support Help Desk will endeavour to respond to your request or inquiry promptly. Please consult with your Team Leader or Assistant Director for further direction if needed.

Submit

### Employer Account Management

Provides a dedicated point of contact and management of the employer stakeholder in claims management.

### Legal Team

Provides a dedicated channel for legal and legislative support in claims operations.

## Contact a Subject Matter Expert

Get help or advice on a specific topic from a subject matter expert listed below. A full directory of Subject Matter Experts can be found [here](#).

### Permanent Impairment





