

Employers

Requesting information from employers

There may be times when a claims manager may need to request information or documents from an employer to assist in the management of a compensation claim. Examples of the types of information include current medical certification, information related to the employee's recovery, medical treatment and capacity for work, cessation of employment details, employment agreements and rehabilitation reports.

Comcare has a power under section 71 of the SRC Act to formally request information from an employer, however we can also request the information informally from the employer

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Requesting information from employers

Comcare can request information directly from an employer without using any legislative power, or we can also use section 71 of the SRC Act to request information.

Fitness for duty reports (FFD)

Employers may request, under certain conditions, that an employee undertake a medical examination to identify if they are fit to return to work. The reports produced from such an examination are generally known as Fitness For Duty reports.