

# Compliance and fraud

## Compliance and fraud

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## Compliance and fraud concerns

Compliance means adhering to the requirements set by the legislation and any procedures, rules or requirements set by Comcare and our Group in relation to the claims' management process.

You do not need to determine which category your concern falls into. The Fraud Investigations Unit and Claims Compliance and Assurance team work closely together to assess all referrals we receive to determine the most appropriate pathway for assessment.

## 'Just Ask' process

This process is to assist and provide direction on what to do if you discover something that does not look right, feel right or when you receive information either from the employee or another source (employer, rehabilitation provider etc.) that has potential to impact the management of a claim.