

# Appeals

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The Appeals stage of the claims lifecycle occurs when a stakeholder applies to the Administrative Appeals Tribunal (AAT) to conduct an independent review of a reconsideration undertaken by Comcare.



### Administrative Appeals Tribunal

When an employee or employer disagrees with a reviewable decision made by Comcare, they can apply to the AAT to review the decision.

Comcare has established the instructing officer role to support the AAT process.

Once the decision has been made, Comcare's focus is to implement the decision as quickly as possible.



Overview of AAT and instructing officer role



Implementing an AAT decision