

Agency Information

In this section

Claims administration

✓ Authority and consent on claims

✓ Communication with stakeholders

Quality assurance

✓ File and diary maintenance

✓ Receiving and actioning requests for claim file

✓ Suspensions, ceases and refusal to deal

✓ Compliance and fraud

✓ Agency information

Practice support and account management

Premium paying agencies may be responsible for a range of different types of claims depending on when an employee was employed with them and depending on the history of the agency.

An agency could be liable for long latency claims, premium claims and pre premium claims.

This page provides information on [premium paying entities](#), [premium](#) and [pre-premium](#) claims, [long latency](#) claims, and [liable and payroll agencies](#) as the Rehabilitation Authority. It also discusses [Machinery of Government](#) changes, [Exit Agencies](#), [Self administration and self-insurance](#), the [QWL Corporation](#), [Off-budget agencies](#), and the [Northern Territory Government](#).

Delegated claims

This page provides information on agencies with delegation to manage their own claims. It includes detailed information on [Australian Defence Force claims](#) and [general information](#) on other agencies with delegation to manage their claims.