



Australian Government

Comcare

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2010

COMCARE NATIONAL SEMINARS

National Tour

Workplace wellbeing – through systems,
symbols and behaviours



1300 366 979 | www.comcare.gov.au

AUSTRALIA'S SAFEST WORKPLACES

About the seminars

Seminar objectives

The objectives of the 2010 Comcare Seminars are to:

- educate and inform participants of the jurisdiction's performance, major campaigns and legislative developments
- reinforce the Australian Government's long-term purpose of building stronger and fairer workplaces
- position workplace wellbeing as a key driver of improved organisational health and productivity.

Who should attend?

Professionals with a vested interest in the continued development of workplace health, safety and rehabilitation at any level will find this seminar informative and practical. The seminar program will be relevant to:

- Case managers
- Health and safety representatives
- HR managers/officers
- Line managers
- OHS managers/officers
- Rehabilitation providers and managers
- Training managers
- Team leaders.

What you will get out of the seminar

The Comcare Seminars are designed to give you the opportunity to listen to engaging speakers on industry-related topics. Comcare and industry experts will explore workplace safety culture and showcase strategies and tools to assist you to analyse attitudes, explore opinions and most importantly . . . get positive action!

The seminars will also feature a workshop designed to improve organisational health by successfully developing a workplace safety culture; exploring how it is influenced, how it is implemented, and how it is measured.

These seminars will challenge traditional thinking and exhibit serious scenarios. Whatever your role, responsibilities or line of business, this seminar is sure to be of benefit.

Cost

The Comcare Seminars are free of charge for employers and employees covered under the Comcare scheme. Should you register and fail to attend on the nominated day, an administration fee of \$90 will be charged to your organisation. Cancellations must be made 3 days prior to your nominated seminar.

Industry providers and other parties are required to pay \$145 per person per seminar. A refund of the registration fee will only be processed if you cancel 3 days prior to your nominated seminar.

How to register

To register to attend a Comcare Seminar visit www.comcare.gov.au/events.

Location and dates

- Adelaide** **Monday 1 March 2010 @ 8.45am**
Stamford Plaza Adelaide
150 North Terrace, Adelaide SA 5000
Registration closes 22 February 2010
- Hobart** **Wednesday 3 March 2010 @ 8.45am**
Hotel Grand Chancellor
1 Davey Street, Hobart TAS 7000
Registration closes 24 February 2010
- Melbourne** **Friday 5 March 2010 @ 8.45am**
Crown Conference Centre (Crown Promenade Hotel)
8 Whiteman Street, Southbank VIC 3000
Registration closes 26 February 2010
- Brisbane** **Wednesday 10 March 2010 @ 8.45am**
Mercure Brisbane
85-87 North Quay, Brisbane QLD 4003
Registration closes 3 March 2010
- Townsville** **Friday 12 March 2010 @ 8.45am**
Rydges Southbank Townsville
23 Palmer Street, Townsville QLD 4810
Registration closes 5 March 2010
- Darwin** **Tuesday 16 March 2010 @ 8.45am**
Novotel Atrium Darwin
100 The Esplanade, Darwin NT 0800
Registration closes 9 March 2010
- Perth** **Thursday 18 March 2010 @ 8.45am**
Duxton Hotel
1 St Georges Terrace, Perth WA 8000
Registration closes 11 March 2010
- Sydney** **Tuesday 23 March 2010 @ 8.45am**
Hilton Sydney
488 George Street, Sydney NSW 2000
Registration closes 16 March 2010
- Newcastle** **Wednesday 24 March 2010 @ 8.45am**
Harbourview Function Centre
150 Wharf Road, Newcastle NSW 2300
Registration closes 17 March 2010
- Canberra** **Friday 26 March 2010 @ 8.45am**
National Convention Centre
31 Constitution Avenue, Canberra ACT 2061
Registration closes 19 March 2010

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8.45am Registration

Welcome

Comcare update – Challenges and opportunities, we're here to help

Presented by Comcare State Directors

This session will give participants an update on industry trends, emerging issues and legislative changes impacting our jurisdiction. Hear about the progress of major Comcare projects and initiatives including the key elements of the OHS reform agenda and the move towards one set of national OHS laws.

Building a safety culture – Queensland Rail's journey

Presented by Queensland Rail

Queensland Rail have embarked on a journey to improve safety culture through an integrated campaign aimed at changing attitudes, opinions and most importantly actions which has proved successful.

Participants will hear how the organisation and wider community were exposed to the real facts on workplace injury, based on real stories and hard-hitting safety messages, as part of an emotive campaign to get the safety message heard.

10.20am Morning tea

Performance based culture to boost your organisation's productivity

Presented by Tony Bradford, Managing Director, Centre for Corporate Health

The larger and more diverse an organisation's workforce, the more difficult it can be to maintain an effective safety culture and sustain focus on strategic objectives. Leadership and safety values must be demonstrated at the top, to drive commitment and engagement throughout the organisation.

Participants will hear about leadership and cultural norms and explore how behavioural patterns and styles can build a more productive organisation.

'The way we do things around here' – Workplace culture workshop

Presented by Comcare's Prevention and Rehabilitation Branch

A positive workplace safety culture can lead to lower rates of accidents and injuries in the work environment, lower workers' compensation premiums, greater productivity, and a happier, more engaged workforce.

Through short case studies, this session will look at organisational strategies to influence, implement and measure a safety culture. Participants will share approaches that aim to cultivate safe and productive workplaces and build a sustainable and healthy organisation.

Facilitator wrap up

1.15pm Lunch and event concludes

Andrew Crane

Andrew is a dynamic and engaging trainer and facilitator who has both a personal and professional passion for injury prevention and the successful management of injuries to ensure safe and sustainable return to work outcomes.

During his career in Comcare Andrew has led various teams including a claims management team responsible for the management of psychological injury claims. He has also undertaken the role of rehabilitation case manager and OHS practitioner. Now with Learning and Development Solutions team, Andrew specialises in delivering the modules of the Certificate IV in Government – Injury Rehabilitation Management as well as tailored training programs.

Along with being a qualified trainer, holding a Certificate IV in Training and Assessment, Andrew is a member of the Australian Institute of Training and Development and qualified massage therapist.



Keiran Higgins

Keiran is an invigorating trainer with extensive experience in the workers' compensation industry including:

- senior claims manager and team leader in Comcare's claims management teams
- licensee liaison officer in Comcare's Self Insurance Section
- senior claims manager, team manager, quality assurance officer and training officer in the Military Compensation and Rehabilitation Services, originally within the Department of Defence and then the Department of Veterans' Affairs.

With this hands on experience, in-depth legislative knowledge of the *Safety Rehabilitation and Compensation Act 1988* and the *Occupational Health and Safety Act 1991*, and a personal commitment to improving capabilities within the jurisdiction, Keiran is a skilled training consultant.

Keiran delivers the full range of Comcare's national training program courses, though specialises in legislation training.

Keiran holds a Certificate IV in Training and Assessment and is a member of the Australian Institute of Training and Development.



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